

Steps to Pair the 3M[™] Oral Care Portal and 3Shape Communicate[™]

Quick Start Guide

- 1. Log in to Oral Care portal at OralCare.3M.com.
- 2. Access Manage Account by clicking the arrow at the top right of the screen.
- 3. Click on your account name and then on the settings tab.

Steps to Pair the 3M[™] Oral Care Portal and 3Shape Communicate[™] (cont.)

4. On the Settings tab select Scan, check the 3Shape TRIOS® box and then select Add Account.

Oral Care	Cases Patients	Messages	Hi darrell 👻
< Back to Accounts List			
Demo Account			
Account Information Settings	Locations Users		
Default Record Type			
Digital Scan Physical Impression			
Scanner Type(s)			
3M True Definition			
To connect your scanner to the please call Clinician Support 80	Oral Care Portal, 0-276-8789		
(Acct. #Demo Account)			
Shape TRIOS			
Add Account			
Carestream Dental			
🗌 iTero			
Other(s)			

5. Log in to your 3Shape Communicate account and authorize the connection.



- 6. On the TRIOS scanner navigate to Local Lab and click Refresh. The 3M Oral Care Lab should appear.
- 7. This completes the pairing.

Scan Criteria for Capturing a Full Arch Scan of a 3M[™] Clarity[™] Aligners Case

Capture the following intraoral features:

1. The entire arch including the terminal molars. If treatment involves the second molars, the complete terminal molar will need to be captured.



Capture the entire arch — full dentition for Clarity Aligners.

- 2. All incisal edges and marginal ridges.
- 3. Complete occlusal surfaces (ensure there are no holes).



Capture complete occlusal surfaces – no holes.

- 4. Interproximal embrasures and natural interproximal spaces.
- 5. Clear gingival margin with 3 to 5 mm of lingual and buccal gingiva.



Capture a minimum of 3–5mm of gingiva.

- 6. The palatal rugae.
- 7. Left and right bite scans are required to include 3 to 5 teeth in each scan to ensure proper occlusion.



Obtain patient's complete right (top) and left (bottom) bite registration scans.

Scan Criteria for Capturing a Full Arch Scan of a 3M[™] Clarity[™] Aligners Case (cont.)

Examples of "Rejected Scans"



Steps to Complete a Case

- 1. Access Oral Care portal at OralCare.3m.com and select New Order from the Cases page.
- 2. Select New Patient or Existing Patient and enter the patient information as required.
- 3. Select Products and Shipping Information.
- 4. Enter Dental Status.
- 5. Select the Scan radio button under Intraoral Records.
- 6. Select the 3Shape button under the Records section. This will connect to a list of patient scans that have been sent to your 3Shape Communicate account using the 3M Oral Care lab on the scanner.



Steps to Complete a Case (cont.)

7. Select the scans from the list. This will initiate the upload process.



Note: as an alternative: STL or PLY files can be exported from 3Shape Communicate. This will require the Ortho Analyzer[™] software package. Contact 3Shape to determine the best method for exporting.

8. Record type is automatically selected by the program based on keywords in the file name. The record type can be edited as necessary by selecting the arrow on the record type.

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		Ø- Patient	Product	Records R	Review		
ecords							
Scans for U	Ipper Arch and Lower Arch are	e required. Bite	Scans are recomm	mended.			
 Intraoral ph 							
			either as composi	ite/gallery or as indivi	dual images.		
dd Records:		>	either as composi	ite/gallery or as indivi	dual images.		List Gallery
			either as composi File Name	ite/gallery or as indivi	dual images. Date	File Size	
dd Records:	1. 3M 1. 1		File Name	ite/gallery or as indivi- as-bite-right.ply		File Size	
dd Records: humbnail	1 3M 1 1		File Name		Date		List Gallery
dd Records: humbnail	SM Scan - Right Bite Scan - Right Bite Scan - Anterior Bite Scan - Left Bite Scan - Left Bite		File Name 26-scanned-a	ss-bite-right.ply	Date 09/04/2018	2.51 MB	List Gallery
dd Records: humbnail	Sam Scan - Right Bite Scan - Anterior Bite Scan - Anterior Bite		File Name	ss-bite-right.ply	Date		Gallery

9. Finalize the order by adding photos and x-rays (optional), completing the prescription and reviewing the order.



3M Oral Care 2510 Conway Avenue St. Paul, MN 55144-1000 USA 3M.com/ortho

For more information contact 3M Oral Care at 1-800-276-8789

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